



ROSALIND Privacy Policy

Rosalind, Inc.

Last Modified: Feb 14, 2023

1. Overview

This ROSALIND Privacy Policy ("Privacy Policy") explains how we may use information collected through use of ROSALIND (the "Subscription Service"). Your access to or use of the Subscription Service represents your agreement to this Privacy Policy and for the information we collect to be used by Rosalind in accordance with this Privacy Policy.

In this Privacy Policy the term "you" and "your" refers to the user of the Subscription Service, whether an individual or organization (e.g., a corporate entity, government organization), and the terms "Rosalind", "we", "us", and "our" refers to Rosalind, Inc.

2. How we collect information

Some of this information is collected through your voluntary submissions of information. Some of this information is collected through the use of cookies, which may be placed onto your computer. Some of this information is collected through other technologies (e.g., Google Analytics). The Subscription Service may also use cookies to store user-provided information during your sessions. You can usually set your browser to reject cookies or to alert you before one is placed, if you prefer, but this may mean that you cannot use all features of the Service.

3. Information we collect

We collect a variety of user and usage information:

1. User name
2. User e-mail address
3. Phone number
4. Company or organization name
5. The Internet Protocol ("IP") address of your Internet Service Provider.
6. The content you access.

7. The functions, products, or services you use on the Service and purchasing history.
8. Your computer's operating system.
9. Up-time and other usage statistics about the Service.
10. Location information.
11. Your computer's unique identifier (e.g., CPU serial number).
12. Web browser used.
13. information about the use of the Subscription Service

4. How we use collected information

We may use information for a variety of purposes, including without limitation:

1. To improve the Subscription Service
2. To improve the customer experience.
3. Verify compliance with the Rosalind Terms of Service
4. Verify compliance with the Rosalind Acceptable Use Policy
5. For marketing purposes.
6. To store your interests and preferences in order to customize your use of the Subscription Service.
7. To communicate with you (such as for product support and billing issues).
8. To authenticate users.
9. To improve other of our products and services.
10. To compile and analyze trends.
11. To carry out transactions in connection with you.
12. For any other purpose with your consent
13. We also may aggregate the collected information with information from other customers and users of the Subscription Service, or other products and services for analysis such as to determine user and performance trends. Generally, any such aggregation will involve de-identified or anonymous data.

5. How we store and protect collected information

We are committed to protecting the security of the information collected, and we take reasonable physical, electronic, and administrative safeguards to help protect the information from unauthorized or inappropriate access or use. It is your responsibility to protect the confidentiality of your passwords, account information, and any other access features associated with your

access or use of the Subscription Service as well as adhering to any applicable Terms of Use or other contract between us and you or your organization.

6. Sharing of your information

As a general rule we do not provide, sell, or lease your personal information to any third parties for their marketing use without your express consent. However, you acknowledge that your personal information may be provided to third parties in connection with your use of their websites, applications, software, or products. We may also share your personal information with contractors, service providers, and other third parties we use to support our business, including without limitation, hosting providers and payment processors. We may also disclose your personal information to third parties: (i) in the event that we sell or buy any business or assets, in which case we may disclose your personal information to the prospective seller or buyer of such business or assets; (ii) if we or substantially all of our assets are acquired by a third party, in which case personal information will be one of the transferred assets.

7. Minors

The Service is not directed towards minors and we do not knowingly collect personal information from minors that use the Subscription Service.

8. Changing or Deleting Your Information

You may review, update, correct or delete the personal information you provide to us by contacting us. If you completely delete all such information, then your account may become deactivated. If you would like us to delete your account in our system, please contact us at info@rosalind.bio with a request that we delete your personal information from our database. We will use commercially reasonable efforts to honor your request. We may retain an archived copy of your records as required by law or for legitimate business purposes.

9. Links and Third-Party Applications

The Service may provide links to websites or applications maintained by third parties, which we believe you may find useful. Rosalind is not responsible for the privacy practices of these other websites or applications and we encourage you to review the privacy policies of each of those other websites or applications before using such websites and applications. If you click on these third-party links, these other websites or applications may place their own cookies or other files on your computer, collect data, or solicit Personal Information from you. Other websites and applications will have different policies and rules regarding the use or disclosure of the personal information you submit to them. We make no representation with regard to the policies or business practices of any websites or applications to which you connect through a link from the Service, and are not responsible for any material contained on, or any transactions that occur between you and any such website or application.

10. Communication Opt Out

If you no longer wish to receive new product/service notices, email newsletters or other future promotional communications from us, please follow the opt- out instructions included in each such communication or notify us by email at info@rosalind.bio

11. Modifications to Privacy Policy

We reserve the right to modify this Privacy Policy at any time, with notice given to you by email or through the Service. Your continued access to or use of the Service after the modifications take effect represents your acceptance of such changed Privacy Policy.

12. Contact

If you have questions regarding this Privacy Policy, you may contact us at info@rosalind.bio